

You Told Us...



Great communication between staff and parents!



Summer Term 2026 Questionnaire

Thank you to everyone who completed our end-of-year questionnaire. We received 140 responses, and we are incredibly grateful for your honest feedback. We read every single comment and use your views to help shape the future of our school.

You told us...

communication is good, but at times information on ClassDojo can sometimes be difficult to find..

Our response...

During the new academic year we will review how information is shared through ClassDojo, ensuring key messages, important dates and weekly information are easier to locate and access. We will take on your idea to pin important messages but would also like to draw your attention to the 'Weekly Reminders' message which is sent every Friday. This provides a useful overview for you to refer to.



Every teacher, support staff and the Headteacher have been welcoming, approachable and understanding.



You explained to us...

that you feel parking and road safety continue to be a concern at the beginning and end of the day.

Our response...

We completely agree. Unfortunately this remains a huge concern for us and something we continue to communicate about. Sadly the issue caused by a very small number of adults rather than the children. These adults refuse to acknowledge what they are doing and continue to park where they should not despite us asking them not to. We will continue working with parents, local agencies and our staff team to promote safe parking and challenge unsafe behaviour whenever possible.



Clockhouse is the best school.
Thank you for everything you do!



A small number of you asked us...

review the events, during the day, where we ask parents / carers to come into school for their children.

Our response...

Within the one questionnaire some families said there were not enough opportunities, others said there were too many opportunities, some want them to be shorter, remain the length they currently are or some want them longer. We understand this challenge and appreciate the honesty of this feedback. As you can see we cannot meet the needs of everyone but, we will continue to review our calendar to ensure we continue to welcome families into school while being mindful of the demands placed upon working parents. I am not sure we will ever get this right.



The teachers go above and beyond for every child!



Some of you said...

that you did not feel it was fair the way attendance is reported to parents including in School Reports.

Our response...

It was lovely to read the positive comments about the drive the school has regarding attendance and punctuality and that the many families appreciate the difficult position the school is in. Should families want a breakdown of their child's attendance showing authorised and unauthorised absence, please ask at the school office. We will review this moving forward but the overall figure represents the amount of time your child has been in school.

Thank you so much for your invaluable feedback. We do hope you found this useful and please do speak to us if you wish to discuss this further.



of parents agree their child feels safe at school.



of parents say their child is happy at Clockhouse.



of parents would recommend Clockhouse to another family.



of parents agree behaviour is well managed.



of parents agree their child receives the support they need to learn well.



of parents agree the school always acts in children's best interests.